

Canandaigua National Bank

# Mozilla Firefox 2

Online Banking Assistance Documentation for Microsoft Windows

Compiled On  
7/18/2007

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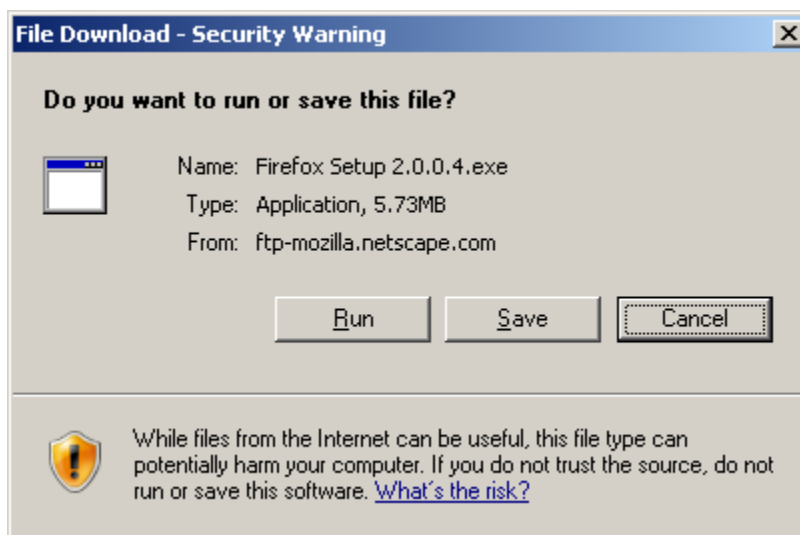
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## Acquire and Install Firefox

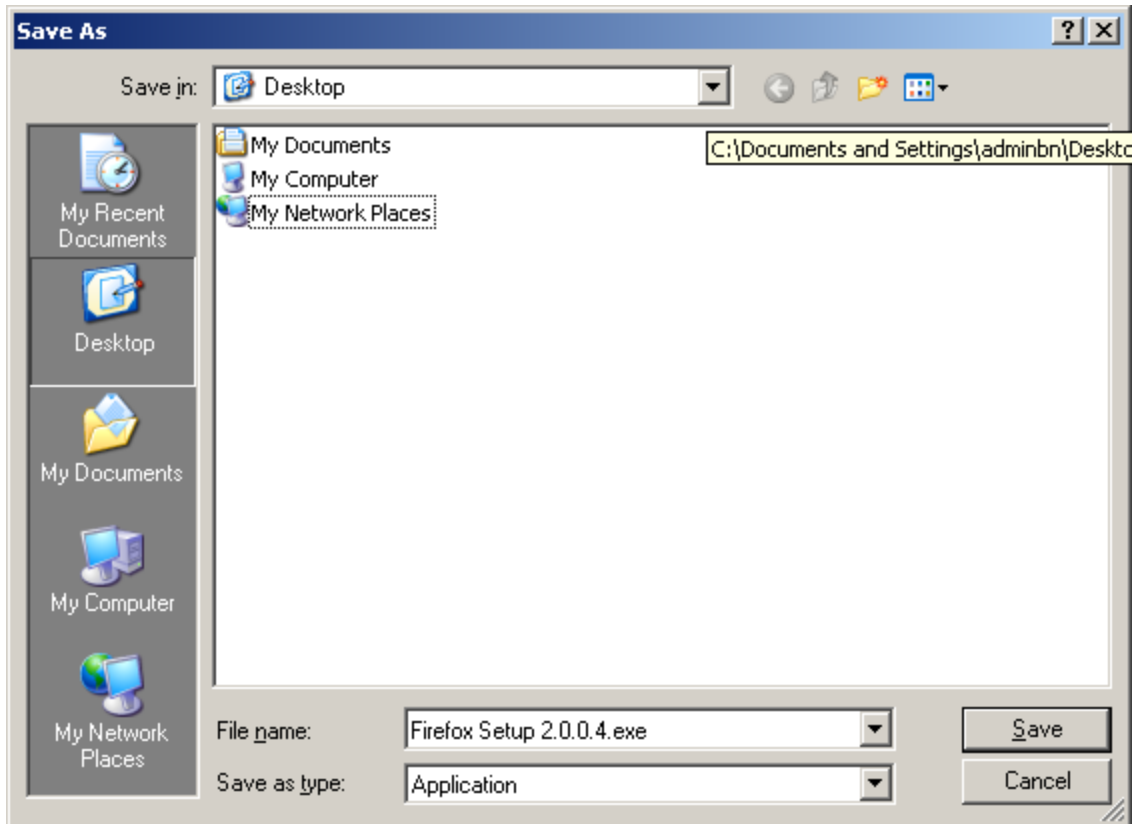
1. Open a web browser and connect to <http://www.getfirefox.com>



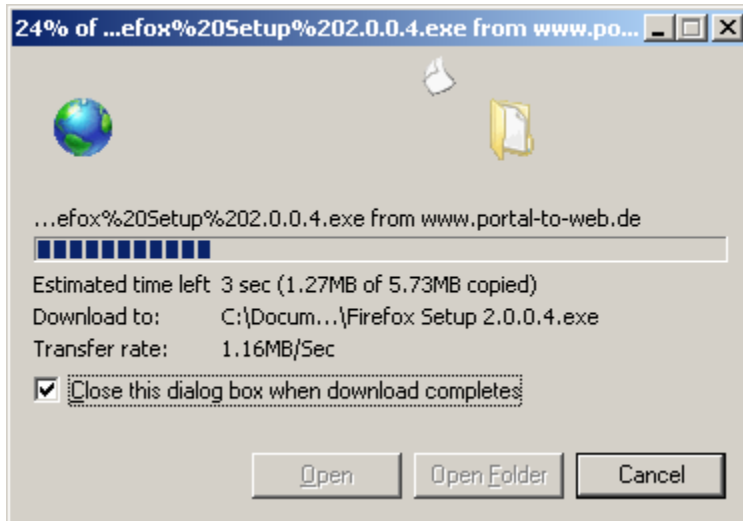
2. Click on Download Firefox –Free



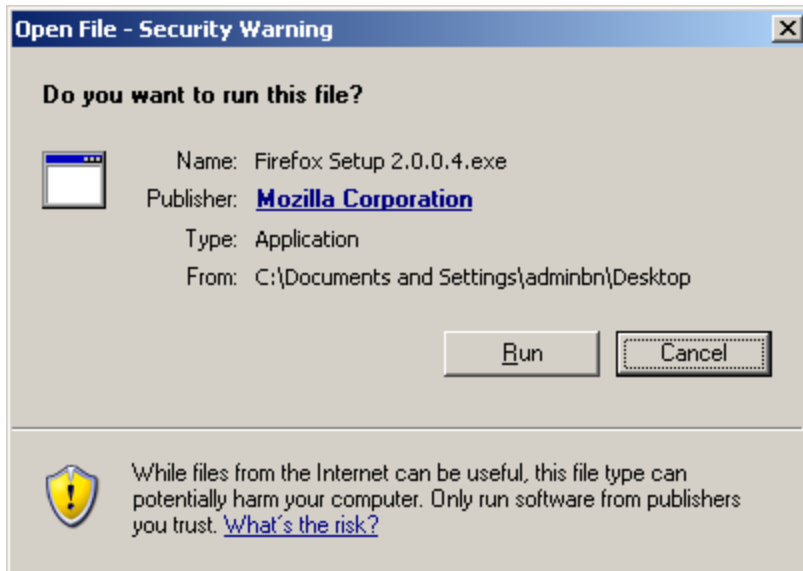
3. Click Save on the Security Warning box



4. Select 'Desktop' in the 'Save in' box on the 'Save As' window and click 'Save'



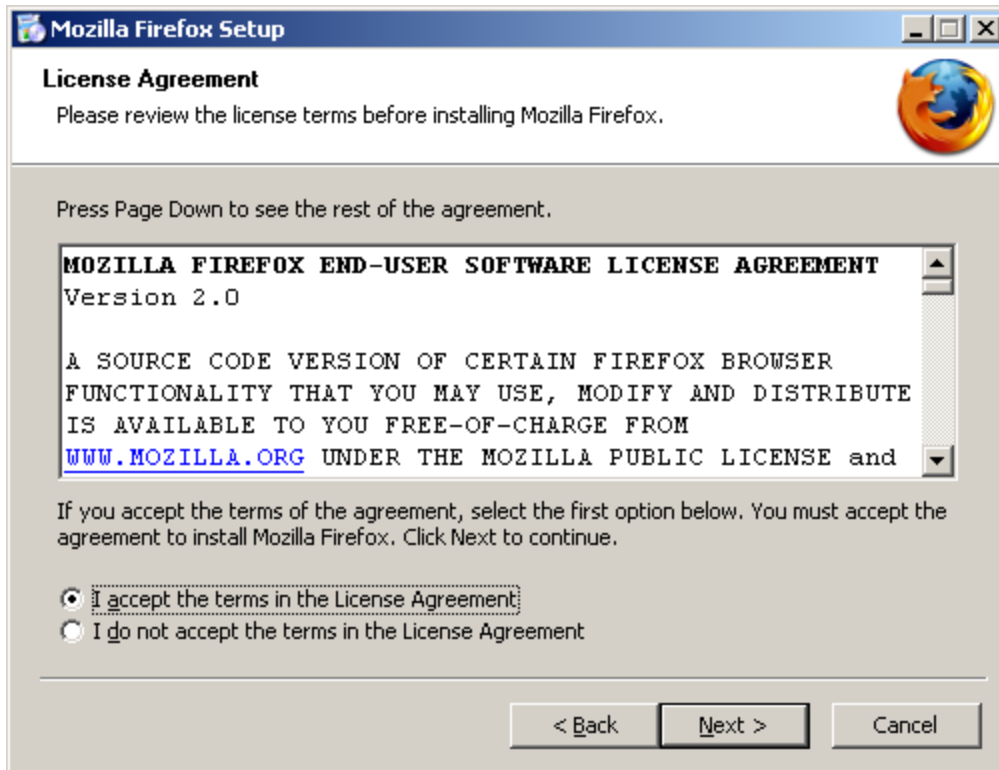
5. Close your browser and double click on 'Firefox Setup' on your desktop



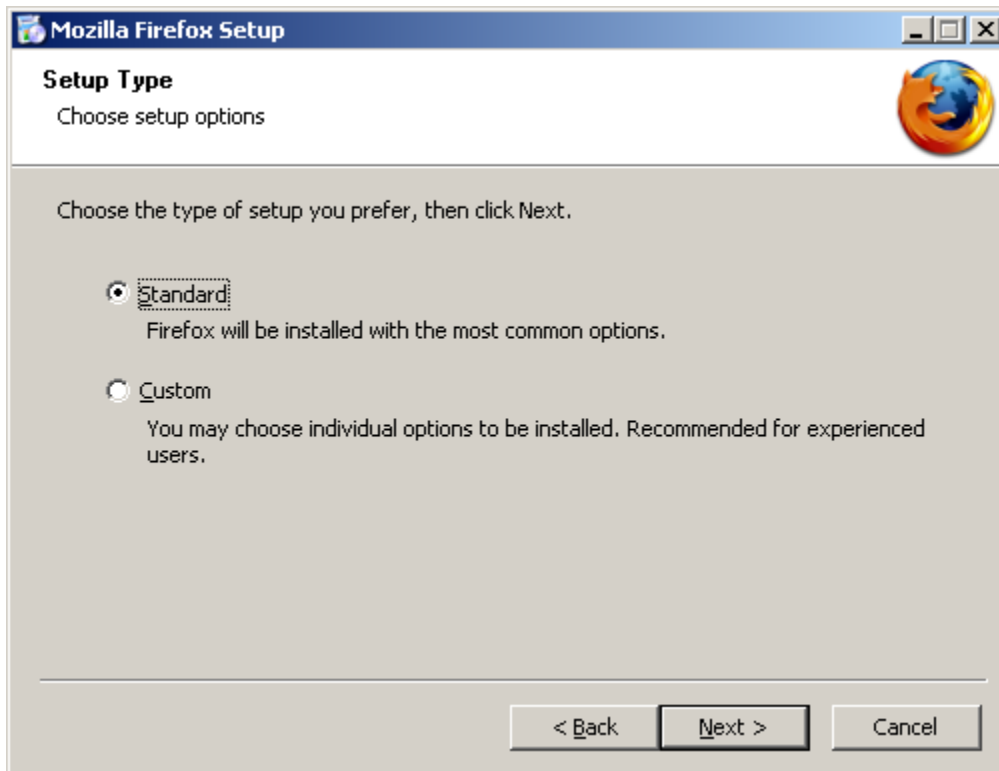
6. Click 'Run' on the Security Warning box



7. On the 'Mozilla Firefox Setup' window click 'Next'



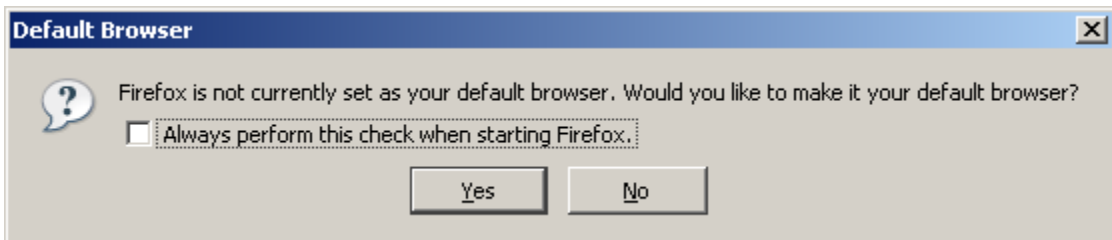
8. Select 'I accept' on the License Agreement and click 'Next'



9. Choose 'Standard' and click 'Next'



10. Click 'Finish'



11. Decide if you want to use Firefox as your default browser and select Yes or No

12. This completes the download and install of Mozilla Firefox 2

## Using Firefox for CNB Online Banking

1. Open Firefox and browse to <http://www.cnbank.com>

Canandaigua National Bank & Trust - Canandaigua, NY - Rochester, NY Bank - Mozilla Firefox

File Edit View History Bookmarks Tools Help

http://www.cnbank.com/websitehomepage.asp


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**Canandaigua National Bank & Trust**

Personal Banking | Business Banking | Mortgage | Insurance | Wealth Strategies | Online Banking

**Your Branch**


Canandaigua  
[Personalize](#)



**Quick Links**

- Branch Offices and ATMs
- Personal Banking - Optimum Checking
- Business Banking - Deposit Options
- Wealth Strategies Group
- CNC Stock Information

## Concerned About Identity Theft?



9 Million Americans each year have their Identity Stolen\*

*Learn how to minimize your risk.*

[learn more >](#)

**News & Events**

[Enhanced Log-On Security for Online Banking is now Live.](#)  
Click above for our online tutorial and FAQs.

[CNB in the News](#)  
June 25, 2007

[Optimum Club Travel](#)  
Info about our 2007 trips

[EXTENDED BUSINESS HOURS](#)  
for Canandaigua and Pittsford Branch

[QuickBooks Export](#)  
All CNB Online Banking users can download data in QuickBooks format.

[2007 Tax Planning Help](#)  
Complimentary Online Tax Planning Guide

[CNB is opening a new branch in Henrietta](#)  
March 30, 2007

**Online Banking Login**

User ID:

Password:

**Log In**

[Enroll](#) | [Learn More](#) | [Security](#)

**For Assistance**

**CALL:** (585) 394-4260 or (800) 724-2621  
**E-MAIL:** [callcenter@cnbank.com](mailto:callcenter@cnbank.com)

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2. In the Online Banking Login enter your User ID and Password

Sign-On Page - Mozilla Firefox  
 File Edit View History Bookmarks Tools Help  
 https://cnbsec1.cnbank.com/CAN\_40/Common/SignOn/enter.asp  
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**Canandaigua National Bank & Trust**  
**Manage Your Financial Accounts Online**

**Authentication Factor Set-up Process**

**Live Customer Service Support available Monday - Friday 8am - 6pm, Saturday 9am - 1pm. If you are experiencing any difficulty afterhours, you have the option to click the "I will set this up later" link near the bottom of the page to move on without setting up your questions during this session. To strengthen online banking security, an additional authentication factor has been added. In the next few steps we ask that you please set up three security questions and answers. Answers are not case sensitive**

**1 Question** Please choose a question from this list or create one to the right.  
 Answer

**2 Question** Please choose a question from this list or create one to the right.  
 Answer

**3 Question** Please choose a question from this list or create one to the right.  
 Answer

**Please provide an e-mail address below where a reset code will be sent in the event you choose to reset your security questions and answers.**  
 E-Mail Address

If you are currently using a computer that you plan to normally use for online banking, you can enable it for secure and convenient online banking with a Digital Certificate. Your Digital Certificate will authenticate you and eliminate the need to answer a security question each time you access your account. We strongly recommend that you only enable computers that you plan to normally use for online banking.

Enable this computer with my Digital Certificate for future secure and convenient online banking.

Call (585)394-4260 ext. 0 for assistance.

[Why is Canandaigua National Bank & Trust requesting additional security information?](#)

[What does this process entail?](#)

[When will I be asked to answer a security question?](#)

[To which computer\(s\) should I install a Digital Certificate?](#)

[What is a Digital Certificate?](#)

[What if I do not install the Digital Certificate?](#)

[Does each online banking user, accessing from the same computer, require a unique Digital Certificate?](#)

**Why is Canandaigua National Bank & Trust requesting additional security information?**  
 It is our commitment to ensure the safety of your information. Passwords alone are no longer a sufficient means of security to protect against online fraud or theft of personal and account information. In addition, the Federal Financial Institutions Examination Council (FFIEC) has also published regulatory guidance strongly urging all financial institutions to provide

Done cnbsec1.cnbank.com

3. Select 3 questions and enter the appropriate answers
4. Enter an email address to receive reset codes at if necessary in the future

Sign-On Page - Mozilla Firefox

File Edit View History Bookmarks Tools Help

https://cnbsec1.cnbank.com/CAN\_40/Common/SignOn/enter.asp

Getting Started Latest Headlines

Home

1 Question Please choose a question from this list or create one to the right.  
Answer

2 Question Please choose a question from this list or create one to the right.  
Answer

3 Question Please choose a question from this list or create one to the right.  
Answer

Please provide an e-mail address below where a reset code will be sent in the event you choose to reset your security questions and answers.  
E-Mail Address

If you are currently using a computer that you plan to normally use for online banking, you can enable it for secure and convenient online banking with a Digital Certificate. Your Digital Certificate will authenticate you and eliminate the need to answer a security question each time you access your account. We strongly recommend that you only enable computers that you plan to normally use for online banking.

Enable this computer with my Digital Certificate for future secure and convenient online banking.

Continue with authentication process

[I will set this up later](#)

You have 64 days left to complete authentication factor setup process

[entail?](#)

[When will I be asked to answer a security question?](#)

[To which computer\(s\) should I install a Digital Certificate?](#)

[What is a Digital Certificate?](#)

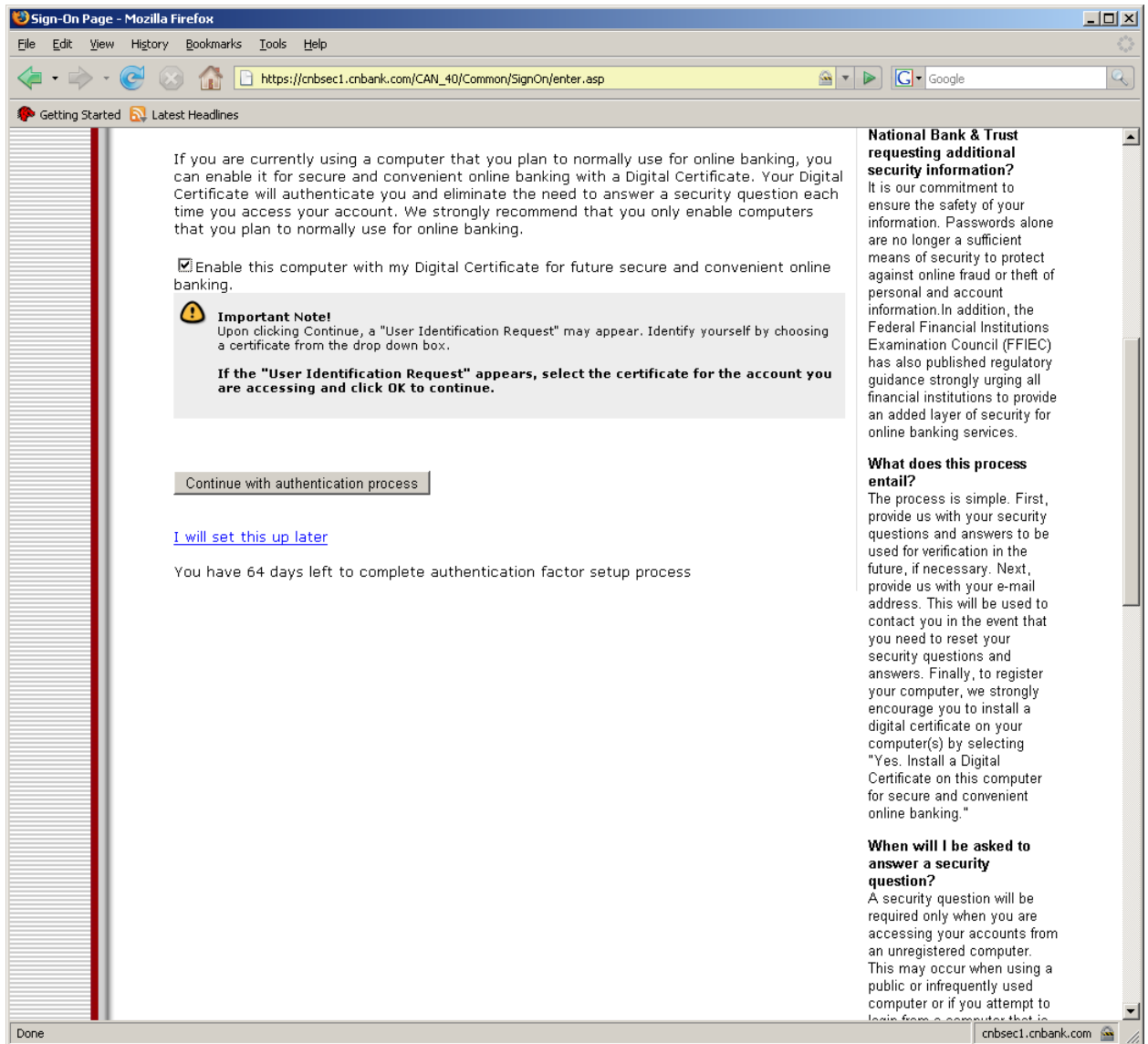
[What if I do not install the Digital Certificate?](#)

[Does each online banking user, accessing from the same computer, require a unique Digital Certificate?](#)

**Why is Canandaigua National Bank & Trust requesting additional security information?**  
It is our commitment to ensure the safety of your information. Passwords alone are no longer a sufficient means of security to protect against online fraud or theft of personal and account information. In addition, the Federal Financial Institutions Examination Council (FFIEC) has also published regulatory guidance strongly urging all financial institutions to provide an added layer of security for online banking services.

**What does this process entail?**  
The process is simple. First, provide us with your security questions and answers to be used for verification in the future, if necessary. Next, provide us with your e-mail address. This will be used to contact you in the event that you need to reset your

Done cnbsec1.cnbank.com

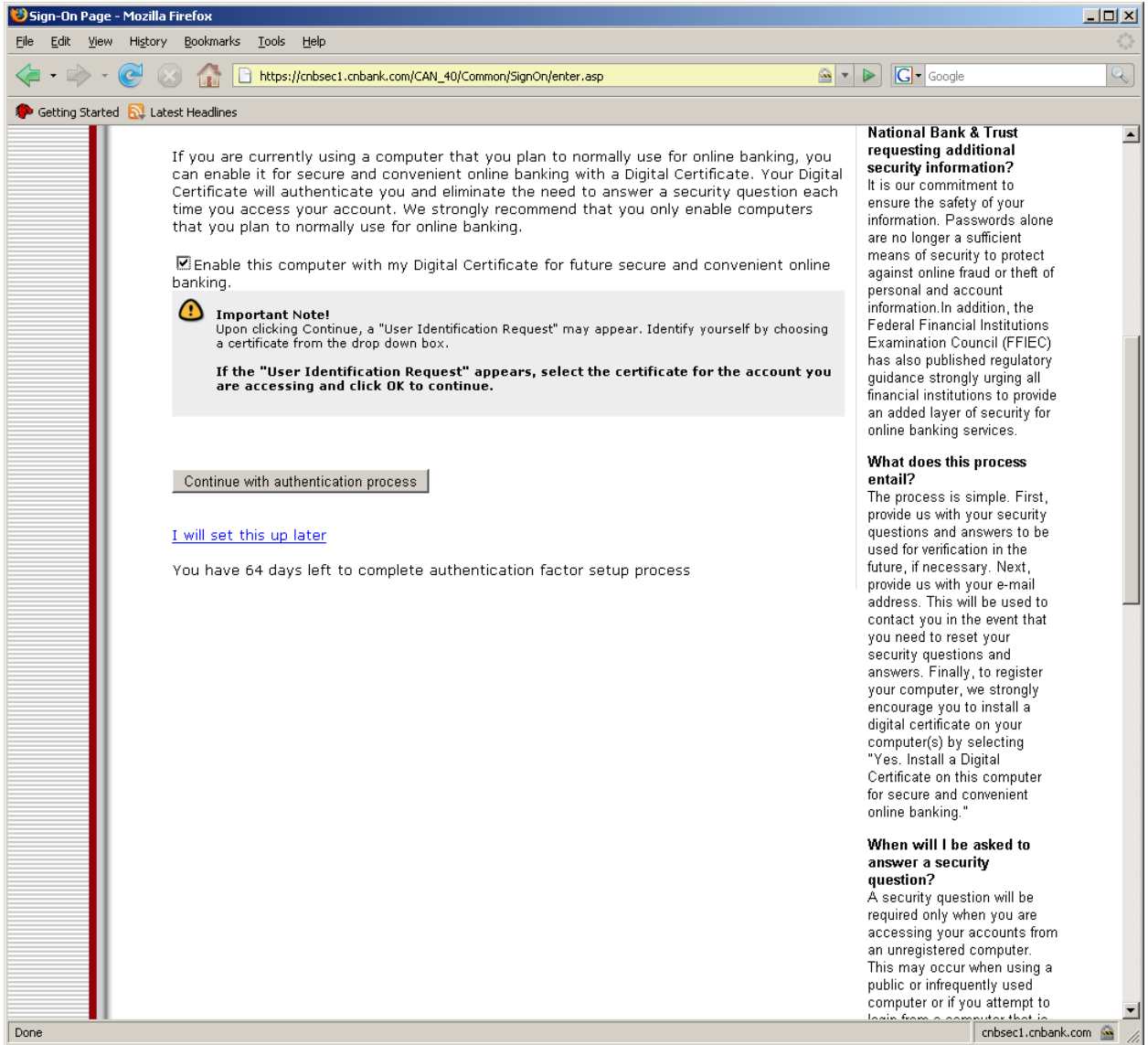


5. Decide if you want to enable the computer with a digital certificate. Check or clear the box appropriately. If you do not install the certificate you will be asked to answer one of the three questions on each subsequent log on to Online Banking. Certificate installation and management is covered in the next section.
6. Click 'Continue with authentication process'
7. This completes "Using Firefox for CNB Online Banking"

## Certificate Management with Firefox

### Installing a Digital Certificate

1. Log on to CNB Online Banking



2. Check the box to “Enable this computer with my Digital Certificate”

Sign-On Page - Mozilla Firefox

File Edit View History Bookmarks Tools Help

https://cnbsec1.cnbank.com/CAN\_40/Common/SignOn/enter.asp

Getting Started Latest Headlines

Canandaigua National Bank & Trust

## Manage Your Financial Accounts Online

ComodoTF CLIENT CERTIFICATE SUBSCRIBER AGREEMENT

ComodoTF CLIENT CERTIFICATE SUBSCRIBER AGREEMENT

1. Application of Terms

1.1. The terms and conditions set out below, including all applicable schedules attached hereto (collectively, the "Agreement"), govern the relationship between you (the "Subscriber"), Canandaigua National Bank and Trust CA ("Service Provider") and Comodo CA Ltd. ("Comodo") with respect to any of the services described herein. In this Agreement, "you" and "your" refer to each Subscriber and its agents, including each person listed in your account information as being associated with your account, and "we", "us" and "our" refer collectively to Comodo and its parent and affiliates. This Agreement explains our obligations to you, and your obligations to us in relation to the Comodo TF Client Certificate Service(s) (as defined herein) you purchase.

1.2. By purchasing or otherwise applying for Comodo TF Client Certificate Services, you agree to establish an account with us for such services. When you use your account or permit someone else to use your account to purchase or otherwise acquire access to additional Comodo service(s) or to modify or cancel your TF Client Certificate

I agree

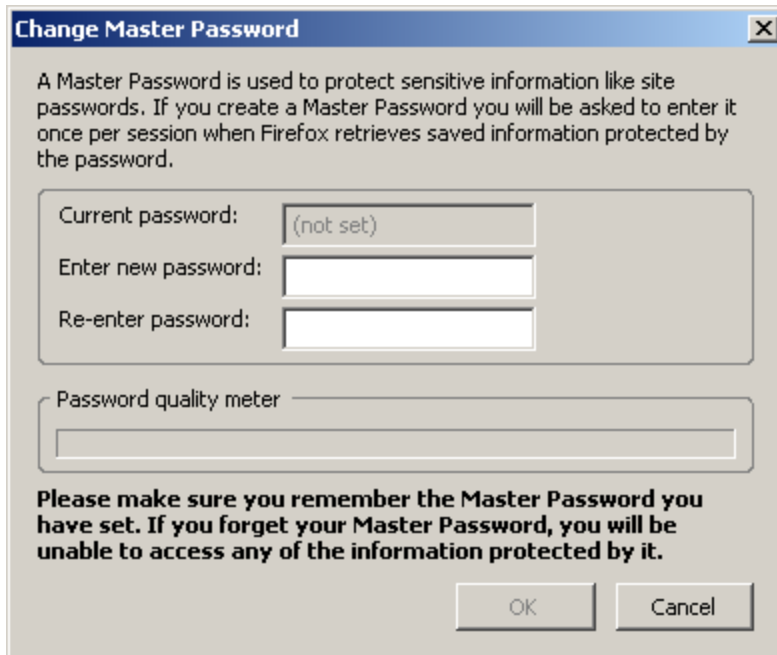
MEMBER FDIC

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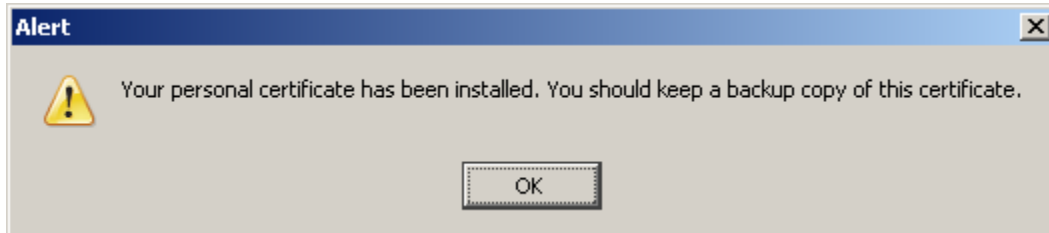
Done

cnbsec1.cnbank.com

3. Review the agreement, check the "I agree" box and click 'Submit'



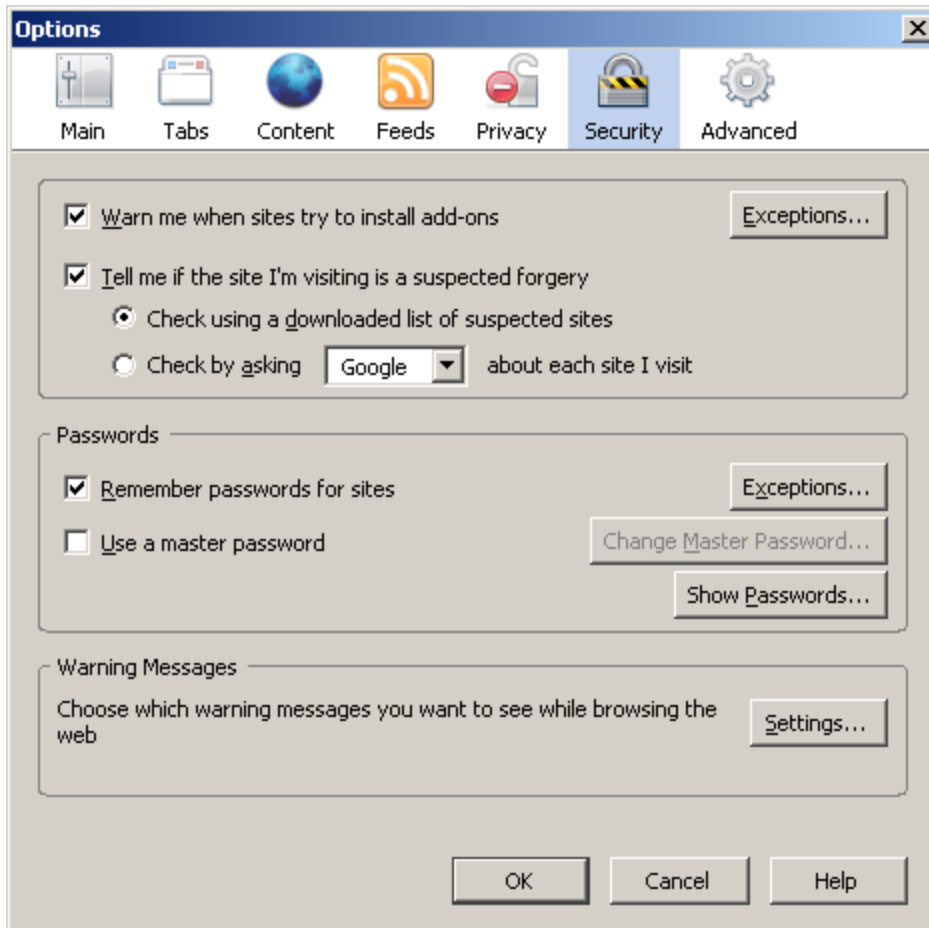
4. You may be prompted to set up a Master Password. If this box opens you must enter a password twice and click 'OK' to continue. You may select any password you want but you will need to remember this password. It must be entered every time you access the Online Banking Website or if you do not want to use a Master Password you can follow the instructions for disabling it later in this section.



5. You should get a message that tells you that the personal certificate has been installed
6. This completes Installing a Digital Certificate

## Disabling the Master Password

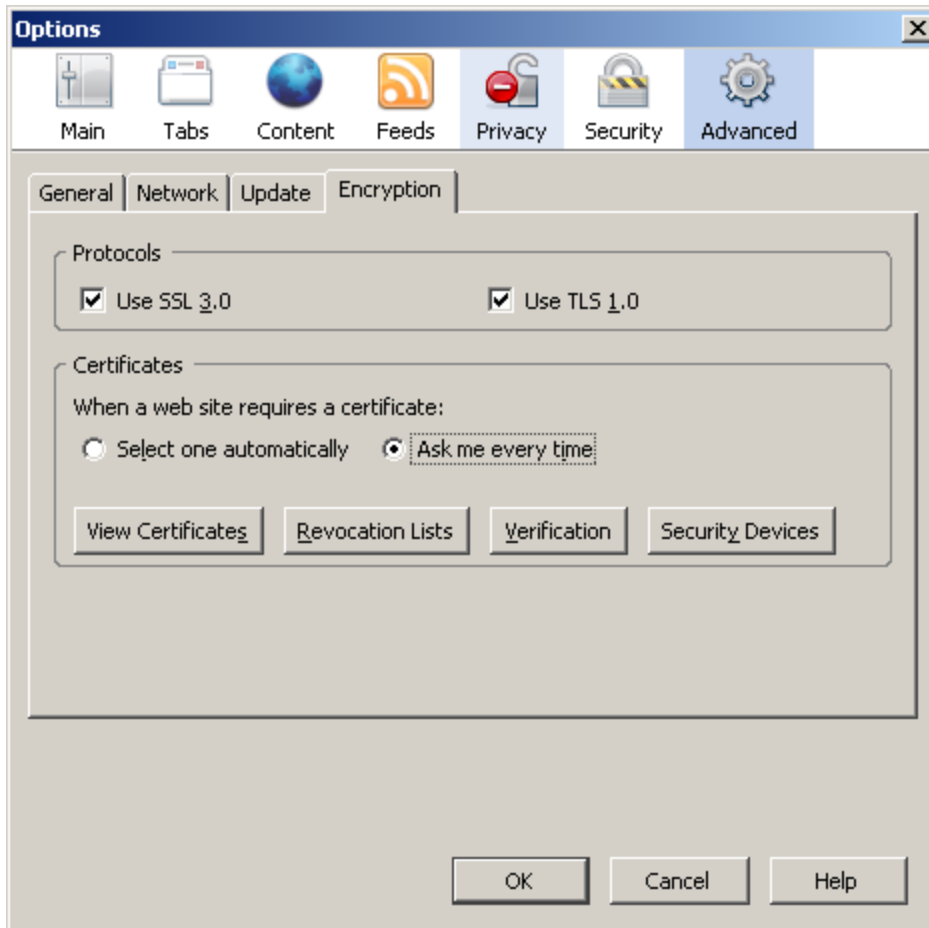
1. If you elect to disable Firefox's Master Password Open Firefox and click Tools→Options



2. Click the Security button and clear the checkbox "Use a master password"
3. Firefox will prompt for the master password to disable it
4. If you are unable to perform this procedure (the box is grayed out or you don't remember the password) you can enter <chrome://pippki/content/resetpassword.xul> in the Location Bar, press Enter, then click "Reset" and that will erase the master password and all associated passwords
5. This completes Disabling the Master Password

## Setting up Firefox for Multiple Certificate Users

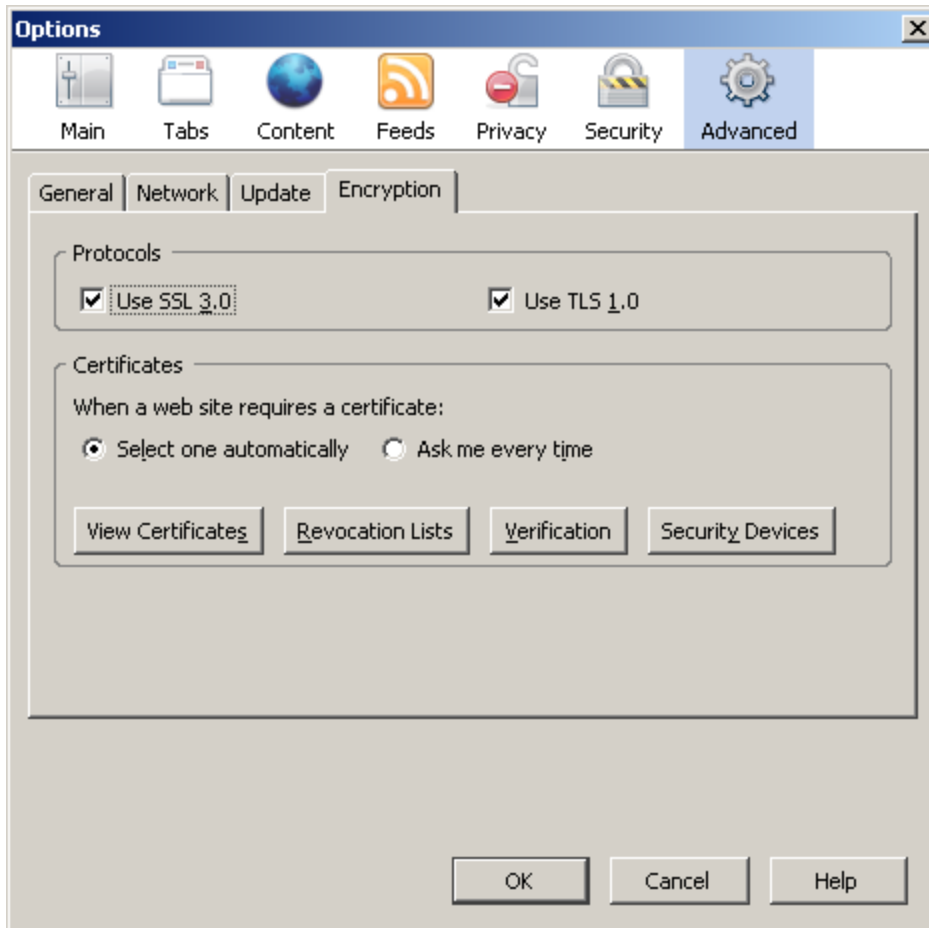
1. To allow more than one certificate to be used with Firefox, you must enable a prompt to select the correct certificate to use
2. Open Firefox and click Tools→Options



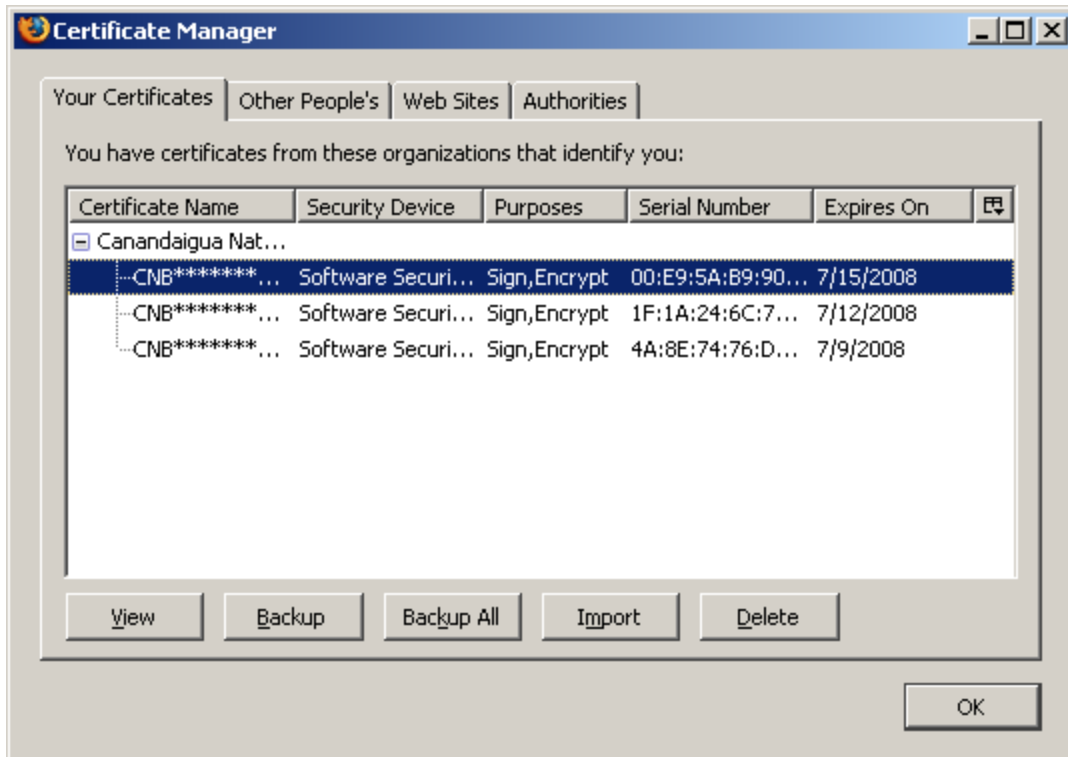
3. Click on the Advanced Button
4. Click on the Encryption Tab
5. Under 'Certificates' select 'Ask me every time' and click 'OK'
6. This completes setting up Firefox for multiple certificate users

### Removing a Digital Certificate

1. To remove a certificate open Firefox and click Tools→Options



2. Click on the Advanced button
3. Click 'View Certificates'



4. Highlight the certificate you wish to remove and click 'Delete'
5. Click OK
6. This completes Removing a Digital Certificate